

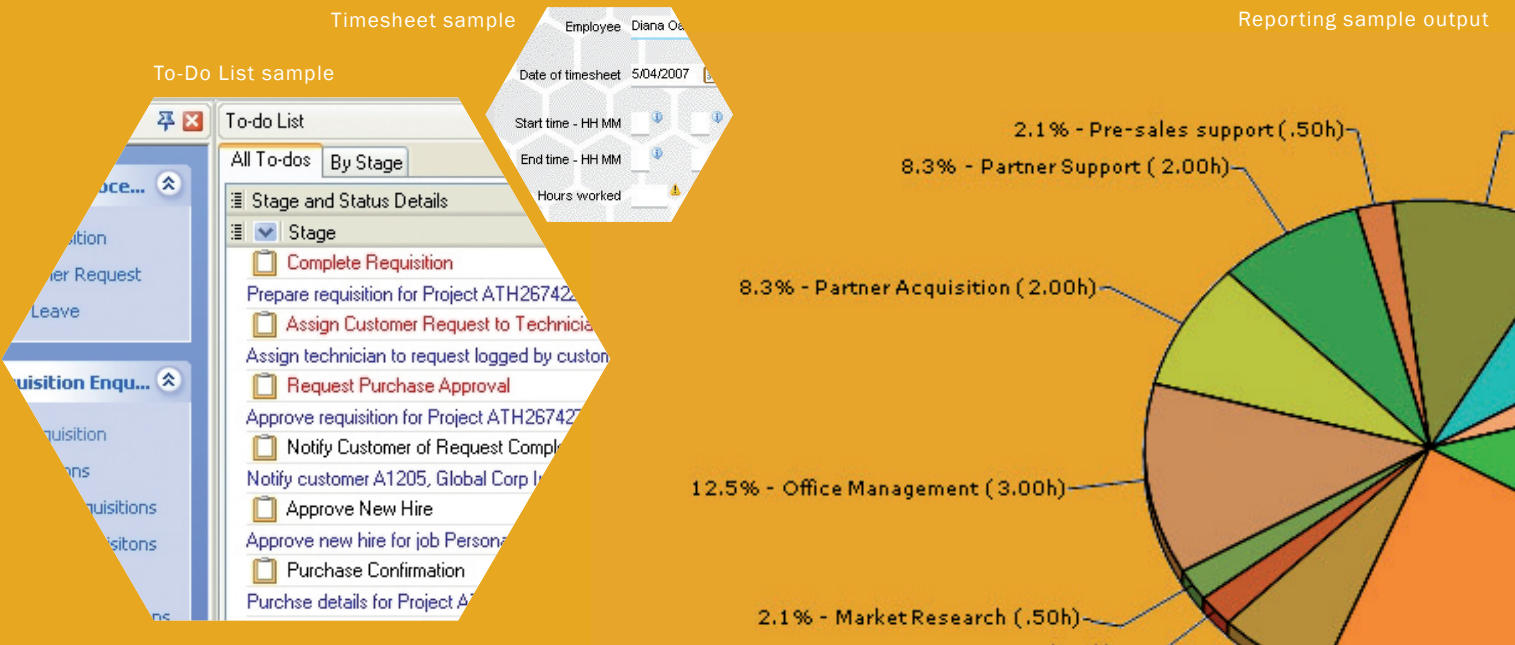
Ensure processes are followed

Improve productivity and communication

Manage by exception

Enhance service levels

XSOL AUTOMATION



What is XSOL Automation?

XSOL Automation is a software platform that implements a company's business processes - connecting people, systems and business activity together in highly visible, auditable and consistent process flows.

It enables companies to 'join up' process activities and run their business like a relay race, with process actions being passed smoothly from one person to the next.

How does it work?

Using XSOL Automation, organisations can create business systems directly from processes they've already defined using XSOL Mapping.

From a full business process model definition, a 'real-time' process based application can be generated within minutes.

The resulting system guides the process around - passing tasks between people, departments or organisations.

Process steps can be linked to existing software applications or into new XSOL applications created using XSOL worksheets.

The status of 'real-time' business activity is visible at all times, exceptions can be automatically routed to whoever is responsible.

Organisations can deploy new business systems at any time by revising the model. This allows them to become more responsive to the demands of the marketplace.

XSOL Automation helps organizations improve their productivity by cutting the time it takes to complete business transactions and ensuring greater consistency of outcome.

Why should your company use XSOL Automation?

Improve productivity

Cut processing time and reduce the end-to-end elapsed time for transactions by connecting people and business activity electronically.

Ensure processes are followed

Ensure key processes run the same way each time by automating process activities.

Improve communication and efficiency

Connect everyone who plays a part in a process whether they are in the office or distributed over the internet.

Customers, Staff and Suppliers can all have access to their own 'To Do' list - a personalised window on actions and deadlines required to complete their portion of the process.

When one stage is completed, process control is automatically passed on to the next person.

Enhance service levels

Improve adherence to service standards and delivery timeframes by automatically managing response times and escalations.

Manage by exception

Highlight key areas for management attention and resolution, see what is happening to a transaction at any time and obtain real-time reporting.

Become more responsive

Pursue a path of rapid, incremental change and business improvement by rapidly distributing new activities to staff.

Leverage existing systems

When a user actions a task, XSOL Automation can activate existing software such as an ERP module or a desktop application (Word, Spreadsheets, Databases etc) and close it when completed.

Using the optional XSOL Integration module, two-way data transfer can be enabled between XSOL and existing databases.

Incremental updates

Changes in your business can be reflected directly into the process flows and transactions that run within your organisation.

As your business changes process maps can be updated and new XSOL Applications generated to reflect your new ways of doing business.

View Business activity in 'Real-Time'

XSOL lets authorised users see details of processes completed or in-progress.

These 'process summaries' can be customised for each user - with information filtered, grouped and summarised to meet specific reporting requirements.

XSOL maintains details of 'what was done', 'when' and 'by who' for each event that takes place. Users can then 'drill down' into a particular Process Instance to display completed stages, tasks or even the data entered.

In this way, XSOL provides real-time visibility of business activity, as well as an audit trail of historic events.

"XSOL provides continuity throughout our business and visibility of all areas of our operation. I can see critical exceptions to business processes and get real data on all areas. Things are far more accurate from a management perspective".

"XSOL enables me to report on any aspect of the business... I know exactly how much profit and loss we have made and can find where we can improve the process to do better next time"

- CEO, Distribution Company

For more information visit www.xsol.com